

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Ferguson et al.

Title: SYSTEM AND METHOD OF
DETERMINING A KNOWLEDGE
MANAGEMENT SOLUTION

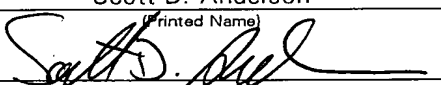
Appl. No.: 09/382,141

Filing Date: 08/24/1999

Examiner: C. Colon

Art Unit: 2163

Commissioner for Patents
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COMMUNICATION

This is a communication regarding the telephonic interview on October 9, 2002 between Examiner Colon and counsel for the Applicants, Scott D. Anderson.

REMARKS

The Applicants thank the Examiner for the discussions of U.S. Patent No. 6,275,812 issued to Haq et al.

The Applicants also acknowledge that the Amendment filed on July 8, 2002, was not entered by the Examiner, as stated in the Advisory Action mailed August 14, 2002.

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~~03-FC-1202 198.00 CH~~

The Applicants expressly withdraw the Amendment filed on July 8, 2002 and disavow any and all statements and remarks made in connection with the Amendment. The Applicants do not intend any amendment or remark made in the Amendment filed on July 8, 2002, to have any effect on the scope of any claim in the present application or any related application.

Respectfully submitted,

Date 10/15/02

By Scott D. Anderson

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